



**City of Tacoma  
Public Utility Board  
Study Session**

**September 11, 2024; 3:00 p.m.  
Tacoma Public Utilities, LT1 (3<sup>rd</sup> Floor Conference Room)  
(Directly Across Main Elevator)  
3628 South 35<sup>th</sup> Street, Tacoma WA 98409**

**Join remotely: <https://us06web.zoom.us/j/81336402669>  
or by dialing 253-215-8782 and entering meeting ID 813 3640 2669**

**Call to Order**

**Roll Call**

The Public Utility Board will hold a study session with staff to discuss the following:

<b>Approximate Time</b>	<b>Topic</b>	<b>Presenter(s)</b>
3:00 – 3:35	Customer Services Budget Review	LaTasha Wortham, CXEA Deputy Director; Shana Williams, Customer Service Manager
3:40 – 4:15	Affordability and TPU Customer Assistance Programs Update	Jing Liu, Power Rates and Forecasting Manager; Andrew Zarembo, Principal Data Analyst; Francine Artis, Customer Solutions Manager
4:20 – 4:50	Tacoma Power: Cost of Service and Rates Update	Jing Liu, Power Rates and Forecasting Manager
4:55 – 5:10	Overview of Changes to Settlement Authority	Engel Lee, Chief Deputy City Attorney
5:10	General Board Comments / Discussion and Director's Reports	
	Executive Session to receive and evaluate complaints or charges brought against a public officer or employee [RCW 42.30.110(f)]	

**Adjournment**

The Public Utility Board may enter into a closed or executive session at any time during an open public meeting as provided by law.

	<p>The City of Tacoma does not discriminate on the basis of disability in any of its programs, activities, or services. To request this information in an alternative format or to request a reasonable accommodation, please contact the TPU Director's Office at 253-502-8201 or <a href="mailto:utilityboard@cityoftacoma.org">utilityboard@cityoftacoma.org</a>. TTY or speech to speech users please dial 711 to connect to Washington Relay services.</p>
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